



# NEW HAVEN ANNUAL 2023 REPORT

[www.newhaven.in.gov](http://www.newhaven.in.gov)



## ABOUT

New Haven thrives as a dynamic city, witnessing steady growth with a current population of 16,500. The past four years have marked a period of remarkable progress, and we are poised for an exceptional 2024. Our city is endowed with abundant resources, boasting fertile soil that nurtures a thriving agricultural landscape. Situated ideally and in close proximity to neighboring cities, New Haven has emerged as a prime hub for transportation and development. As we look to the future, the outlook for New Haven is exceptionally bright, with a steadfast commitment to continued growth and prosperity at the forefront of our vision.



# “A CITY FULL OF HISTORY”

**04** **MAYOR’S ADDRESS**  
Find out goals for 2024 and the success of 2023

**07** **MAYOR’S CHOICE**  
This year’s up and coming non-profit and the City’s pledge to help.

**05** **MYAC & CITIZEN’S ACADEMY**  
Catch up on what the youth leaders did in 2023 and how our citizens learned more about their local government

**09** **HUMAN RESOURCES**  
Hear from the new HR Director and the goals for her department



# Content.

In this year's Annual Report, the City of New Haven takes a deep dive into our growth and the historical journey that has shaped our vibrant community. The dedicated efforts of our Administrative staff, residents, and business owners have positioned our city for prosperity, and we eagerly anticipate the promising future ahead. New Haven is a resilient community that thrives with each

challenge, embracing positive transformations. Throughout these pages, we've curated a visual narrative with images capturing the essence of our past and present. Reflecting on our history allows us to honor our roots while envisioning a future that is grander and more prosperous for generations to come. Enjoy this journey with us!

- 10** **CLERK-TREASURER**  
See an update on the City's finances
- 12** **EAST CENTRAL FIRE & EMS**  
Read how the fire territory works to protect New Haven
- 14** **SMALL BITES: PAST, PRESENT, FUTURE**  
See small articles on New Haven's past, present & future
- 16** **POLICE**  
New Haven's new Chief works to maintain excellence and remain accountable,
- 18** **PUBLIC WORKS**  
See how our team takes care of our city

- 20** **ENGINEERING**  
Engineering worked hard on City streets
- 22** **PLANNING**  
Planning processed a record-number of ILP and other permits
- 24** **ECONOMIC & COMMUNITY DEVELOPMENT**  
Find out about new businesses and community growth
- 28** **CHIEF OF STAFF**  
How our City's goals are aligning with helping the community
- 29** **PARKS & REC**  
The newly appointed superintendent discusses the goals for 2024



## Mayor's Address - *Steve McMichael*

Thank you to our residents, business owners, and supporters who have continued to invest, visit, and support the City of New Haven. This year is a significant year, as I head into my fifth year, second term, as the elected Mayor of this great city. I am humbled every day and amazed at our team and our City's dedication to the exponential growth that we have experienced in the last four years.

In our recent term, Team New Haven organized impactful events to bring our community and residents in other cities, together. Events like Summer Fest that has grown to be a much-anticipated event, to Flag Day, Fall Fest, and Holiday Homecoming. These community-building initiatives aimed to strengthen the bonds among residents has led to our City being one of the best places to live, work, and play. Along with bringing many events back, we also revitalized essential programs like Citizens' Academy and MYAC, fostering engagement and participation among the city's youth. My goal is to create an environment in which all of our residents can contribute to building a future abundant in prosperity.

A defining moment in our city's transformation was the completion of the INDOT Landin Road reconstruction. This significant project, now named Broadway Boulevard, serves as a gateway to our historic downtown, celebrating our rich history and becoming a focal point for the community. The improvements include pedestrian access, streetlights, and much more, enhancing the overall aesthetic and functionality of the corridor. Equally noteworthy is the introduction of the "Boulevard of Heroes," within this corridor (extending from North River to Rose Avenue). This

initiative pays tribute to the heroes who have served or are currently serving in various capacities. With dedicated sections for Public Safety and Veterans, the Boulevard of Heroes will stand as a living memorial, capturing the essence of our city's commitment to honor and remember those who contribute to its safety and well-being.

Externally, New Haven has become a magnet for substantial investments. Our partnerships with GFW and collaboration with the Chamber of Commerce and Historic Broadway Main Street Group have propelled us into a nationally recognized economy. These partnerships exemplify our commitment to regional development and showcase New Haven as a significant player in the broader economic landscape.

As we look ahead, numerous opportunities await us. From the ongoing projects like Historic Broadway, Marylands Farm Park, and CASAD Industrial Park, to the envisioned developments like Fields of Grace and the Lincoln Highway/930 Corridor, New Haven is positioned for continued growth and prosperity. The Boulevard of Heroes stands as a symbol of our commitment to preserving our heritage while embracing the future.

In conclusion, let us continue working together to make New Haven the best place to live, work, play, run a business, and visit in Northeast Indiana. Our journey is marked by significant milestones, and with the challenges and opportunities that lie ahead, we remain steadfast in our dedication to the well-being and success of New Haven.



# MAYOR'S YOUTH ADVISORY COUNCIL

In the past three years, the Mayor's Youth Advisory Council (MYAC) has been instrumental in promoting the city's interests. Under the guidance of Mayor Steve McMichael and MYAC Director Deb-Anne Smith, members have excelled in life skills, including public speaking, leadership, and teamwork.

Since its revival in 2020, MYAC members have organized official meetings, presented at the Citizens' Academy, and engaged with the community through various initiatives. Noteworthy accomplishments include a State of the Youth Address, collaboration with local leaders, and a successful H.O.P.E. initiative.

In 2024, MYAC plans to host a community essay competition, participate in a Regional Mayor's Youth Forum, and lead a project for a new park near City Hall. The group also aims to contribute ideas for the proposed Fields of Grace sports complex, envisioning a Teen Center within the facility.

The Mayor's Youth Advisory Council looks forward to another impactful year, shaping a brighter future for New Haven.

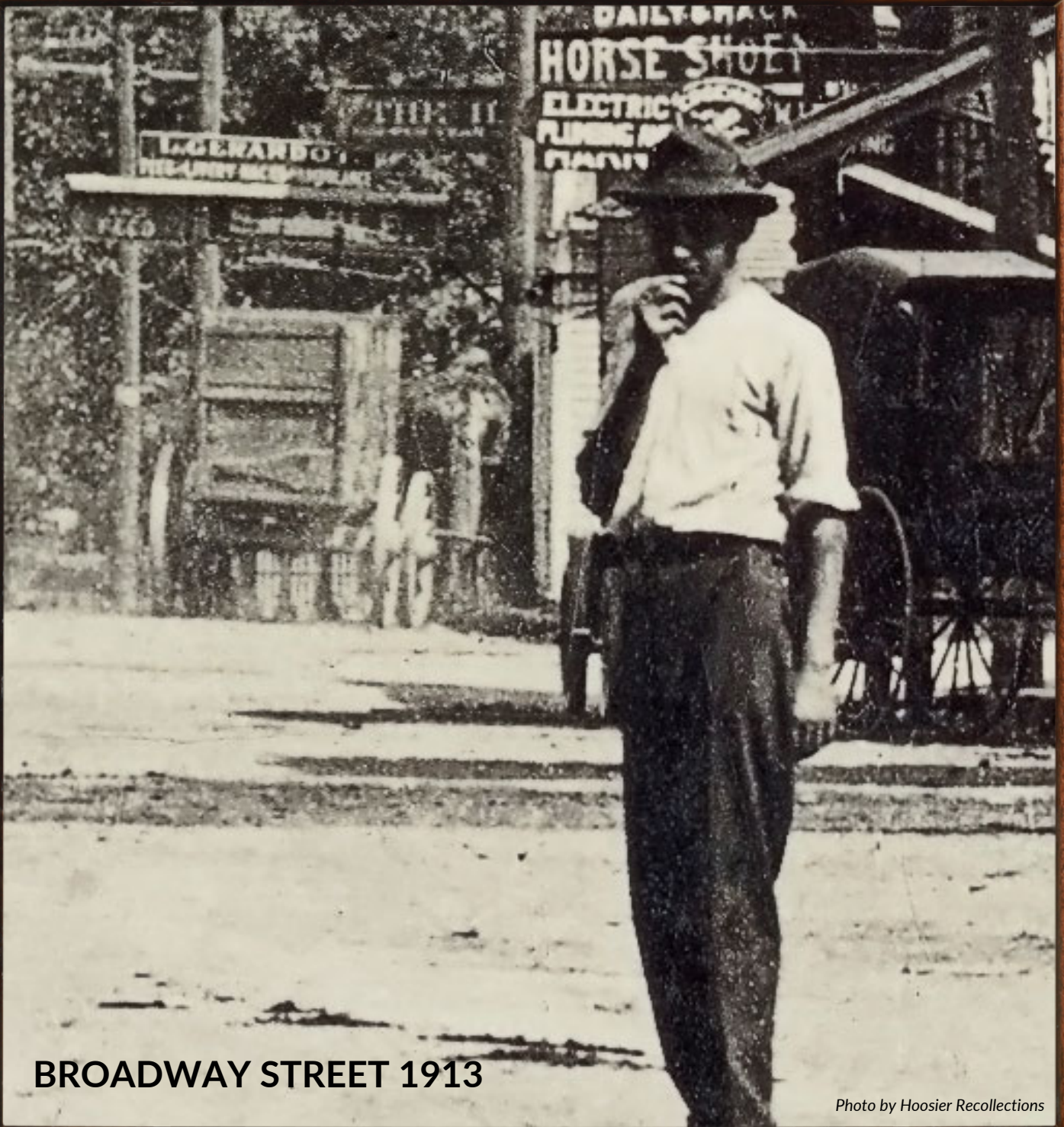


## CITIZEN'S ACADEMY

The New Haven Citizens' Academy, led by the Mayor's Office and guided by volunteer Stacey McDaniel, proved successful in 2023 with six condensed sessions garnering high attendance and positive feedback. This forum offers residents a comprehensive understanding of New Haven's structure and government operations, empowering them to engage directly with leaders and contribute positively to the community. As we look ahead, we're excited about the program's continued success and building stronger relationships with New Haven residents.



# MAYOR'S CHOICE NON-PROFIT



BROADWAY STREET 1913

Photo by Hoosier Recollections



Every year, Mayor McMichael announces the Mayor's Choice Non-Profit to recognize a non-profit organization in New Haven that works to uplift and elevate our community. In 2020, the McMichael Administration announced the New Haven Food Bank as its inaugural Mayor's Choice. We were able to raise money through our events and fundraising, so that we could give a donation to them at the end of the year. And so, the Mayor's Choice began with a successful bang. Little did anyone know that the world was soon going to change drastically.

From there, the Power House, Resource Center, and last year the New Haven Community Foundation have all been nominated for their outstanding work and dedication in the community. In 2022, a new non-profit organization emerged with the goal of positively impacting and improving the lives of our residents and community. Historic Broadway is a citizen and business led group spearheaded by the New Haven Chamber of Commerce. The Historic Broadway board has the goal of receiving a Main Street designation from the Indiana OCRA "Main Street Community" Program. The program focuses on a city's downtown district and helps them obtain grants to help businesses with the upkeep and beautification of their brick-and-mortars. This application process is a rigorous one and we here at the City want to show how supportive we are of their initiatives.

Historic Broadway will help to plan events that will showcase and enhance the character of the Broadway Corridor and businesses within it for years to come. As this organization is in its beginning stages, we are committed to helping them in their success as much as possible. We pledge to give all proceeds from our events to Historic Broadway as well as any other fundraising we may do in their name. Congratulations to Historic Broadway on being the 2024 Mayor's Choice recipient!

# Historic Broadway







**New Haven has a rich history full of perseverance and resilience. Our community is tough, and even in the hardest of times, we continue to fight to progress our City and to grow beyond expectations.**





# HUMAN RESOURCES



*"Nothing is particularly hard if you divide it into small jobs"*

- HENRY FORD

When it comes to being the Human Resource Director, I like to remind myself of its definition so that I will always have a guide. The definition of Human Resources "is the division of a business that is charged with finding and retaining talent for the organization," and I believe that never spoke more truly than for the year 2023. This past year was a time of accelerated growth and development, mirroring the exponential growth in the City of New Haven. In 2023, we brought on five new departments that allowed for our employees to experience new ways of learning with the influx of talent. This new dynamic will surely make 2024 a year to celebrate. I always tell myself that if you never stop learning, you will never stop growing and that is my goal moving into 2024. We must continue to learn and do it all together (ten total departments) so that we may evolve.

The biggest positive this year would be the focus placed on our City's Wellness Committee in the efforts to better serve our New Haven employees and ensure they remain happier and healthier. In November, the committee held our first ever Wellness Fair, where twenty different health vendors came to provide services, resources, and information on not only living a physically healthier life, but also making sure they take care of their mental and financial health. I believe it is essential for our Human Resource Department to not only take care of our employees' job security, but also to create an environment in which they are supported in creating a healthy life inside and out of work. My hope is for 2024 to continue the momentum of our Wellness Committee and make it a bigger and better year for health and wellness.

One of my last initiatives in 2023 was to immerse myself in the different departments throughout the city as the new Human Resource Director. I wanted to personally get to know our employees, and also understand a little bit about every job and the daily duties to better understand where their concerns may lie and how to better help them when issues arise. In 2024, I plan to continue on my previous initiative, and take with each department to stay informed on what truly makes our city run. It is my belief that healthy team better serves the community as a whole. I look forward to 2024 and the adventures that come along with it.

# CLERK-TREASURER

*Serving our community*



Hello,

I am Angie Hamrick, the Clerk Treasurer of the City of New Haven. The year 2023 marked a significant milestone for the Clerk Treasurers Office, as I assumed full responsibilities on January 1st, 2023. My primary focus has been on fostering clear communication within our office so that we may extend this to our dedicated employees and the wider community. I have established an open-door policy, ensuring that I am readily available to engage with anyone seeking clarification on our processes and the reasons behind them. Transparency is key, and my commitment is to provide everyone with the opportunity to gain a deeper understanding.

As we step into 2024, my vision is to build upon the strong foundation laid in 2023 by addressing communication gaps. It is our responsibility, as a cohesive team, to bridge these gaps and facilitate open dialogue. I aim to cultivate a supportive environment where both employees and community members feel at ease approaching us for questions and discussions. In the coming year, our focus will be on fortifying our team

and ensuring it stands as a reliable resource for our community and employees.

Thank you for the ongoing support, and I look forward to further enhancing our communication efforts in the year ahead.

Sincerely,  
*Angie Hamrick*

**EMPOWER YOUR WEALTH WITH WISDOM, CULTIVATE MINDFUL SPENDING, AND LET THE SEEDS OF FINANCIAL DISCIPLINE BLOSSOM INTO A FUTURE OF PROSPERITY AND ABUNDANCE.**



# Stats...

see the numbers and how our city's finances are performing.

## Fire Revenues:

\$6,134,754.86

## Fire Expenditures:

\$5,536,568.08

## Parks Revenues:

\$2,134,951.19

## Parks Expenditures:

\$2,186,211.43

## City Revenues:

\$32,005,923.77

## City Expenditures:

\$24,158,581.15



## *A community united...*

Responsible for the overall finances of the City, Fire, and Parks departments; the Clerk-Treasurer's office is essential to ensuring that the history of New Haven continues to thrive in the community while making sure the upkeep of our City remains above and beyond expectations. That means practicing good fiscal responsibility by saving a portion of its revenue each year. Without this, our community would face untold hurdles.

# East Central Fire & EMS



2023 was our 2nd full year of operating as East Central Fire & EMS so that we could serve the citizens of the cities of New Haven and Woodburn and the townships of Adams, Jefferson, Milan, and Maumee. Many exciting things have happened for our staff in 2023 including a new ambulance dedicated to our Downtown New Haven Fire Station. Our staff of 136 works daily to provide our community with professionalism and safety.

In July, our career staff voted to become members of the International Association of Firefighters, allowing them to promote and uphold the professionalism of the IAFF, which represents



343,000 firefighters and Paramedics in the US & Canada.

Our volunteer members continue to be actively involved in recruiting. The success of the operation brings our total number of volunteer firefighters to 35. We also continue to run our 'Command on Call' program where our District Chiefs and Volunteer officers run command or other supporting roles like water supply or safety officer at incidents.

"Command On Call" is a critical program to our operations to ensure everyone at an incident is safe and everyone goes home without further concern for their safety.

**With 6 ambulances, 5 lead fire engines, 5 tanker trucks, and other supporting apparatus; our department is well equipped for emergencies that our coverage area commonly faces. With our full-time training officers, we were able to host the following classes in 2023:**

- **Basic EMT**
- **Advanced EMT**
- **Firefighter I/II**
- **IAFC/VCOS Recruitment and Retention Coordinator Class**
- **National Fire Academy Exercising Leadership to Facilitate Adaptive Change**



*Chief Joshua Hale*





# END OF THE YEAR OVERVIEW

Helping People To  
Grow Better Together **2023**



**FIRE**

**1,736**

Total Fire Runs

**1,063** EMS ASSISTS



**EMS**

**2,963**

Total EMS Runs

**62%** TRANSPORTED  
**19%** NON-TRANSPORTED  
**19%** OTHER



**EMS & FIRE  
EDUCATION**

**4,193**

EMS Education Hours

**4,569**

Fire Education Hours

## OUR 2023 VICTORIES

- 129** Empowered Providers
- 20** Certification Advancements
- 16** Facilities Impacted by ECFD  
Students, Education, and Run Support

## OUR 2024 GOALS

- Growth
- Leadership
- Opportunity



Dear New Haven Community and honored guests,

# Small Bites: Updates on Progress 2022 - 2023

"honoring the past while building the future..."

**New Haven  
State of the  
City**

01/25/2024

**Address given  
by:**

**Mayor Steve  
McMichael**



**HELLO, DOLLY!** — Mrs. Sally Lessing of New Haven, in the role of a Gay Nineties show girl named Dolly, is one of the stars of "Launch CXLIII." The pageant, featuring a cast of 300 area residents, will depict Northern Indiana's history from the days of the Indians to the present.

## REPORTS BY THE NUMBERS

New Haven had a successful year full of continuous investments. In 2022, we experienced a record number of annexations, and in 2023, the amount of development within City limits was exceptional. We are happy to report:

- **COMMERCIAL/INDUSTRIAL INVESTMENTS**

New - \$32,492,040

Remodel - \$2,736,826.00

- **JOB MARKET SUSTAINABILITY**

Job Retained - 275

New Jobs Created - 89

- **RESIDENTIAL**

New - \$24,005,384

Remodel - \$8,172,802

## HISTORY REPORT

Despite the remarkable growth and development in New Haven, a significant part of our history is embedded in the charming streets around Downtown. The City's origins were shaped by the necessity for a link between the Maumee and Wabash Rivers, facilitating trade that was previously inaccessible and ensuring continuous transportation. New Haven emerged as the perfect hub for this purpose. The historic Wabash and Erie Canal, featuring 73 locks, including the renowned Granuer Lock (Lock #2) in New Haven, connected the Great Lakes to the Ohio River. Today, the Granuer Lock stands as the last tangible reminder of the canal's influence in New Haven and the sole surviving wooden canal lock in the U.S. Expanding on New Haven's rich transportation legacy, the Wabash Railroad established its presence in 1857. Positioned as a crucial crossroads along the Lincoln Highway, New Haven accommodated the Wabash Railroad now named Norfolk Southern.

## FIELDS OF GRACE IS UNDERWAY

In September, New Haven, in collaboration with Card and Associates, proudly announced significant progress in the development of the Fields of Grace Sports Complex. The cornerstone of this development is an indoor fieldhouse featuring a minimum of five hardwood courts, turf, and convention space complemented by essential support infrastructure. Additionally, the complex will feature eight outdoor multi-use fields, emphasizing support for local sports teams, including regional baseball leagues. This exceptional facility is poised to become a premier sports-tourism destination, complete with amenities catering to the diverse needs of incoming visitors. Our meticulously crafted master plan reflects a commitment to fostering sustained growth and investment in New Haven and the surrounding businesses. Leveraging Card and Associates' proven track record in successfully establishing sports complexes regionally and beyond, our dedicated administrative team is poised to ensure the seamless execution of this project, delivering increased benefits to our community.



# HISTORY SHOWCASE

*a legacy traced back to the Wabash Erie Canal & Wabash Railroad*





# POLICE 2023



In 2023, the New Haven Police Department underwent strategic growth with the addition of three new Supervisor positions—Patrol Corporals. This significant expansion ensures essential command support for our Officers, enhancing operational efficiency and leadership presence on each patrol shift.

## **Operational Achievements:**

Our K-9 team achieved notable success, securing 6 apprehensions and contributing to various critical assignments. Additionally, our 24/7 emergency response at the 911 Public Safety Answering Point remains a cornerstone of swift and effective emergency services for the City of New Haven and beyond.

## **Vision and Collaboration:**

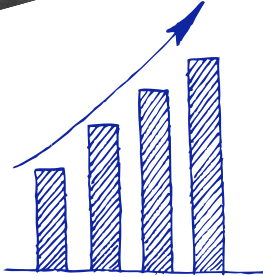
Our department's vision places a strong emphasis on collaborative efforts with the highest level of integrity. We actively engage with the community, delivering professional and courteous services, thereby fostering a sense of partnership and trust.

## **Investigative Excellence:**

Dedicated Detectives played a crucial role in managing crime scenes, executing search warrants, and completing assignments. The positive feedback received reflects their commitment to investigative excellence and community service.

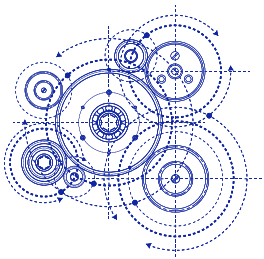
## **Team Excellence:**

The collective efforts of our Patrol Sergeants, Patrol Corporals, and the Deputy Chief consistently elevate our operational standards. Their outstanding work not only ensures the safety of our community but also fosters a positive and supportive work environment within the department. We also express sincere gratitude for the unwavering support and positive relationships with the Mayor's Office, City Council, Clerk Treasurer, Board of Works & Safety, and the Police Merit Board. These partnerships play a pivotal role in our mission and contribute to the overall success of the New Haven Police Department. Thank you for your continued support as we strive for excellence in serving and protecting the New Haven community.



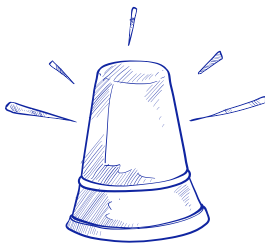
## OFFICERS

- Investigations = 2,585
- Assignments = 1,090
- Arrests (*misdemeanor & felony*) = 856
- Citations = 2,038
- Total Hours (*on & off duty*) = 831



## DISPATCH

- 911 Calls = 5,305
- 911 Texts = 108
- Law Enforcement Dispatch Calls = 12,829
- Fire/EMS Dispatch Calls = 3,619



## EMPLOYEES

- Full-Time Officers = 24
  - Reserve Officers = 5
- Full-Time Dispatchers = 7
  - Part-Time = 9
- Administrative Employees = 2
- Full-Time Code Enforcement Officer = 1
  - Part-Time = 1
- School Crossing Guards = 3





# PUBLIC WORKS REPORT



In my capacity as Utility Superintendent, my commitment to excellence involves a comprehensive approach. Prioritizing safety, aligning with organizational goals, enhancing overall productivity, and managing critical infrastructure are key facets of my role. Despite encountering below-average snowfall and rainfall in 2023, we navigated challenges in the sanitary sewer system, resulting in six instances of Combined Sewer Overflow (CSO). To address this, we initiated a new Wet Weather Treatment Facility, emphasizing water quality improvement and the elimination of sewage discharge.

Our dedication to road maintenance, including the opening of Landin Road and repaving multiple streets with matching state funds, remained a focal point. A seamlessly executed leaf pick-up operation collected an impressive 580 tons, underscoring our commitment to environmental stewardship.

Strategic equipment acquisitions in 2023, including a new dump truck, trailer, and pick-up truck, showcase our ongoing commitment to modernization. CDL random drug testing yielding 100% negative results affirms our unwavering dedication to a drug-free workplace. The Utility Department efficiently handled over 1,100 work orders and monthly meter reads for our 4,771 water and sewer customers. Our continued focus on addressing ADA sidewalk and ramp concerns citywide underscores our commitment to accessibility.

Looking ahead to 2024, we anticipate similar challenges and stand ready to meet them with determination, continuing our dedicated service to the citizens of New Haven.



# OUR PROGRESS

## by the numbers...



### OPERATIONS & MAINTENANCE

- Street signs replacement/installation
- Pothole patching and road maintenance
- Snow removal and de-icing
- Alley grading and stoning
- Recycling efforts and compost site maintenance
- Infrastructure repairs (ADA ramps, sidewalk reconstruction)
- Downtown landscape care
- City street closures and temporary signs
- Storm sewer repairs and cleaning
- Maintenance of drainage projects
- Annual tree recycling and leaf composting
- Routine maintenance on utility vehicles and equipment



### WATER & SEWER SERVICES

- Water service tickets, breaks, and taps
- Repair and maintenance of water infrastructure
- Monthly water shut-off list
- Fire hydrant maintenance and painting
- Water system security, flushing, and quality checks
- Sewer mains cleaning and repairs, manhole maintenance
- I&I monitoring, smoke testing, and CSO overflow events
- Hydro excavation of utilities
- Storm sewer repairs and cleaning, drainage projects
- MS-4 inspection and maintenance
- Illicit discharge investigation



### ADMINISTRATIVE & REPORTING

- Employee evaluations, training, and CDL alcohol/drug testing
- Attendance at industry events (AWWA, sewer and stormwater shows)
- Internal work orders, job assignments, and daily assignments
- Handling public complaints and concerns
- Annual CCR report and monthly IDEM reports for CSO
- Fuel consumption reporting (gasoline and diesel)
- OSHA and MSDS updates, West Nile mosquito prevention
- Quarterly restaurant grease trap inspections
- Back-up generator servicing, Winterize/Summerize leaf machines and equipment



# ENGINEERING DEPARTMENT

In 2023, the Engineering Department adeptly navigated changes while unwaveringly honoring our commitment to provide timely and cost-efficient municipal engineering services for our residents, development partners, and local businesses. I would like to extend my heartfelt appreciation to our dedicated Engineering team, who met the challenges of overseeing an unprecedented number of projects with exceptional dedication. Their efforts ensured each project met specifications, harmonizing seamlessly with our ethos of "government at the speed of business." Through effective communication, our team engaged with residents affected by construction, diligently addressing their inquiries.

Our robust collaboration with the Public Works Department empowered us to strategically plan and execute maintenance across the City's extensive 80-plus miles of streets. From asphalt resurfacing to crack sealing, sidewalk replacement, pothole filling, and lift station maintenance, our diverse projects mirror our commitment to a well-maintained infrastructure. One of our most significant collaborative projects was the Wet Weather Treatment Facility, where we saved our ratepayers over \$9M. We also conducted MS4 inspection work, monitoring potential pollution sources in our stormwater system, showcasing our mutual dedication to environmental stewardship. With two certified team members boasting years of experience, our city is well-equipped to protect its riverways in the years to come.

Our responsibilities extended to inspecting new infrastructure installations, including Sanitary Sewer, Storm Sewer, Watermain, and Streets. Permit reviews, sewer tap installations, and inspections for new driveways and sidewalks within the City's right-of-way were all integral parts of our meticulous oversight.

The highlights of our 2023 achievements included the completion of Landin Road Phase II, Woodmere neighborhood resurfacing, and the Community Crossings Grant Project in the resurfacing of 14 streets. As we reflect on a busy and rewarding 2023, I am excited to be a part of Team New Haven. Here's to the promise of an even more remarkable 2024!



# REPORT SUMMARY

44

Sewer  
Taps

13

New  
Hydrants

31

New ADA  
Ramps

84

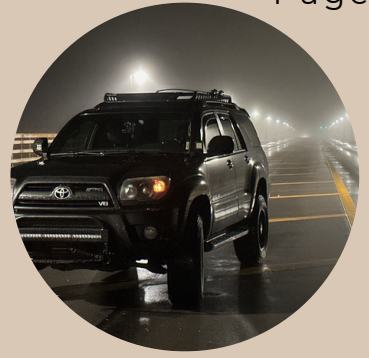
New ROW  
Cut Permits

21

Road  
Closures



**New Storm Sewers**  
14,744 ft.



**New Resurfaced Streets**  
19,428 ft.



**New Trails**  
1,266 ft.



**New Sidewalks**  
16,298 ft.



**New Roadways**  
17,858 ft.



**New Watermains**  
13,400 ft.



**New Sanitary Sewers**  
16,047 ft.



**Streetlight Outages Fixed**  
33



# PLANNING DEPARTMENT



*“We observed a surge in residential growth, marked by the highest number of new home permits in our history and several voluntary annexations, expanding the city's landmass. This growth presents opportunities for new residential and commercial developments.”*

**Report by:  
Planning Director,  
Nathan Hooley**

The New Haven Planning Department guides diverse development projects, encompassing permitting for homes, structures, and overseeing commercial and industrial development. We foster community engagement, idea-sharing, and showcase amenities while collaborating with citizens, developers, and agencies to regulate growth through annexations.

Aligned with the Zoning Ordinance and a Comprehensive Plan, we adhere to development regulations and follow a growth guide. Our goal is to create sustainable, walkable environments, making New Haven an attractive place for work and living. With a focus on customer service, I and our Planning team, ensures projects meet both applicants' needs and community expectations.

In 2023, we witnessed a surge in residential growth, marked by the highest number of new home permits in our City's history and voluntary annexations, expanding the city's landmass. This growth opens avenues for new developments, including the proposed sports complex and supporting businesses at the Fields of Grace Church annexation area, with notable new subdivisions like Kennebec, Riverwalk, Victoria Lakes, Canal Square, Arbor Park, and Timbercreek contributing.

The early 2023 update and adoption of the Comprehensive Plan and Lincoln Highway Corridor Plan guide us in achieving diverse residential and commercial development. Balancing future growth with preserving New Haven's past, the Planning Department ensures a legacy for future generations.

# RECORD BREAKING NUMBERS

The undeniable truth reveals itself in the numbers – New Haven's remarkable growth trajectory persists, as we continue to set records for our city. Our commitment extends beyond mere statistics; we're channeling investments into expanding housing options, fostering new businesses, and enhancing amenities that collectively transform New Haven into an unparalleled destination city. Look to the data presented below to illustrate our city's success:

## IMPROVEMENT LOCATION PERMITS

### 2023

- **Residential** = 118
- **Commercial** = 18
- **Industrial** = 5

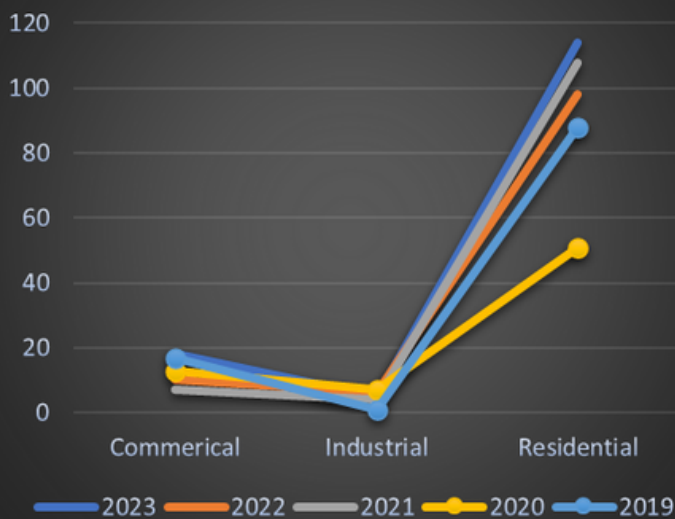
### 2022

- **Residential** = 98
- **Commercial** = 10
- **Industrial** = 6

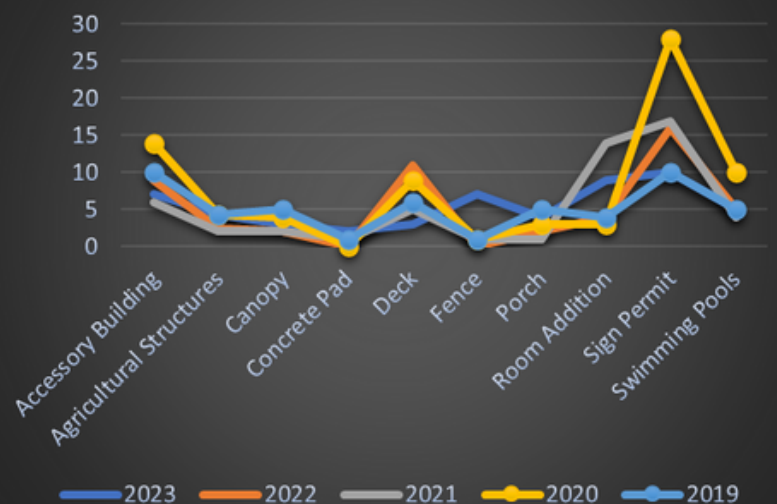
### 2021

- **Residential** = 108
- **Commercial** = 7
- **Industrial** = 4

### ILPs Issued



### Improvement Local Permits





# Economic Development

The Economic Development Department is manned by our two Corporate Engagement Specialists who focus on creating and maintaining relationships with our area businesses. They also concentrate on bringing in new businesses to contribute to the historical growth of New Haven.

Last year in 2022, for the inception of the Outreach Program the City hired one Specialist to focus on all of the businesses within New Haven. However, we quickly learned that there was a need to bring on another team member who could help us better address not only the industrial corporations, but also the small businesses within our community who make our City feel like a home. With the increased coverage, we have been able to implement initiatives that have placed New Haven at the forefront of regional conversation and make great progress on how our team can help our community prosper even more.

This year alone, the Outreach Team has made in-person calls to over 92 businesses in the greater New Haven community. We were happy to join the New Haven Chamber of Commerce this summer to show our appreciation to our downtown businesses and offer gratitude and even gifts! As with our relationship with the Chamber, we understand that there are many other New Haven organizations who are here to help our community. We only wish to contribute to their significant work and add valuable resources. We hope to repeat our visits this coming spring and continue to build these important relationships.

In our efforts to grow New Haven responsibly, we met with a significant number of our industrial business community who play a major part in job creation. We know that when one business is helped, it can have a domino effect and open opportunities for other potential businesses who may not have seen a way forward. Through our visits, we have established new relationships that we hope will better inform us on their concerns and needs. Our philosophy is to open paths to progress and efficiency.



Throughout this year, we have worked diligently to develop better methods of communication with our City's businesses. Much of our data has been updated so we can reach out to our business community more efficiently and offer resources and programs that may be of interest in the upkeep of their businesses and buildings. In addition to this, we have undertaken several studies to help accumulate data our City's needs, deficiencies, and strengths. The goal of these studies is to help guide us in our pursuits of new businesses and our strategies on helping to resolve some of the issues that may be slowing down our progress.

All in all, when we call on our businesses, we are hoping to find ways that we, as the City of New Haven, can better serve you.



# Community Development



## Annual Events

- Developer's Summit
- Flag Day
- Summer Fest
- Patriot Day
- Fall Festival
- Holiday homecoming

The past year unfolded with a flurry of events, a growing team, and heightened communication. Our most sincere thank you goes out to the generous New Haven business owners who donated items worth over \$1,500 for our events and giveaways. Their support enabled us to host a community-wide trivia event called "24 Days of Holiday," leading up to our grand year-end celebration, the Holiday Homecoming event. The businesses in our community truly exemplify excellence, and we extend our heartfelt gratitude to each one.

In 2023, our team expanded with the addition of a new Corporate Engagement Specialist. Their primary focus is to collaborate with our existing specialist, fostering and nurturing relationships not only with corporate entities but also with our local businesses.

One of our noteworthy achievements in 2023 was the total redesign of our City's website. In response to valuable feedback from our residents regarding improved navigation, we streamlined the site by reducing the number of pages and enhancing search efficiency. Moreover, we ensured that our website is fully ADA compliant, emphasizing our commitment not just to articulate goals but to follow through on promises and continually build trust within our community.

Our city experienced a surge in investments, boasting over \$35.2 million in commercial investments, the creation of 364 jobs, and an additional \$32.1 million in residential investments. We remain actively engaged with our businesses, setting ambitious goals to attract more enterprises and enhance amenities for the benefit of the New Haven community.

We extend our gratitude for your unwavering support, and we eagerly anticipate continued growth together in 2024. Your partnership is integral to our success, and we look forward to achieving new milestones as we work hand in hand towards a prosperous future.



A photograph of two people in large, inflatable T-Rex costumes walking on a city sidewalk. The person on the left is wearing bright green sneakers and carrying a black shopping bag with orange handles. The person on the right is wearing black sneakers and carrying a large, colorful shopping bag with a pattern of various items. In the background, there are city buildings, a street sign, and a cloudy sky. The text "OUR CITY IS GROWING" is overlaid in white, and "2023" is in a white box with gold numbers.

OUR CITY IS  
GROWING

2023

# New Haven



The Community and Economic Development Department in New Haven, Indiana, has been proactive in fostering the city's growth and success. Conducting two essential studies in the retail and hotel sectors, the department has laid the groundwork for informed decision-making. This effort is complemented by the creation of two master plans, namely the Comprehensive Plan and the Lincoln Corridor Plan, demonstrating a strategic vision for the city.

The city has witnessed remarkable success, with an impressive \$35.2 million in commercial investments and an additional \$32.1 million in investment revenue. These investments have not only contributed significantly to the city's economic landscape but also led to the creation of 364 jobs, showcasing tangible positive outcomes.

In alignment with their forward-looking approach, the department has devised plans that emphasize cost-effective and innovative strategies for New Haven's future development. The studies conducted serve the purpose of highlighting to corporations the importance of bringing additional amenities and services to meet the needs of the ever-growing population.

Furthermore, ongoing housing developments are in progress, aligning seamlessly with the goals outlined in the plans and studies. This reflects a holistic approach to community development, considering not only economic factors but also addressing the residential aspects of growth.

Importantly, the department is actively fostering relationships with residents and local business owners, emphasizing the collaborative nature of community development. This ongoing engagement underscores a commitment to inclusivity and ensures that the city's growth is a collective effort involving all stakeholders.

New Haven stands as a city steeped in rich history, a tapestry that unfolds as a testament to resilience and growth. Embracing a steadfast commitment to cultivating a community brimming with prosperity, opportunities, and a visionary outlook, New Haven aspires to emerge as a destination city.



*Residents contribute to building Lincoln Highway East*

Under the dedicated stewardship of the current administration, tireless efforts are underway to weave together a narrative where residents, businesses, and visitors alike can bask in the inherent beauty that defines New Haven. The city's evolution mirrors a collective journey towards not just progress, but the creation of an inviting haven that beckons all to partake in its flourishing tapestry.



# CHIEF OF STAFF

**"WORK IS DOING IT. DISCIPLINE IS DOING IT EVERY DAY. DILIGENCE IS DOING IT WELL EVERY DAY."**

**- DAVE RAMSAY**

As the Chief of Staff, my primary goal is to ensure our Administration continues to strive to meet our visionary principles: "Government at the Speed of Business," "Government Needs to Help or Get Out of the Way," and "Finding the Way to the Yes." I hope that by keeping these at the forefront, I will foster efficiency, collaboration, and a proactive approach to meet our community's needs as we continue to grow and develop.

## **GOVERNMENT AT THE SPEED OF BUSINESS:**

Efficient processes are pivotal to realizing Mayor McMichael's vision for a proactive City Administration. This involves implementing transparent, agile processes to deliver city services swiftly and anticipate future needs. At New Haven City Hall, technological integration is a cornerstone of our progress. Embracing technology modernizes operations, improves communication, and grants residents seamless access to services, aligning with the evolving needs of our city. Initiatives such as electronic vehicle charging stations showcase New Haven's forward-thinking approach.

## **GOVERNMENT NEEDS TO HELP OR GET OUT OF THE WAY:**

We here at the City adopt a service-centric approach to governance; prioritizing citizen-centric services and actively seeking ways to assist residents, businesses, and community organizations. Reviews are a crucial function of City Government, ranging from site plan reviews to policy reviews. Comprehensive reviews can identify potential environmental and safety issues or eliminate unnecessary barriers, promoting smoother and more productive interactions.

## **FINDING THE WAY TO THE YES:**

Collaborative decision-making fosters a culture of cooperation and open dialogue to find innovative solutions addressing the diverse needs of our community. New Haven staff continues to work towards an environment where different departments can partner for answers, extending beyond the walls of City Hall. Our staff is committed to excellence in serving our citizens. We aim for every interaction with local government to be productive, responsive, and focused on finding solutions that benefit residents.

In the spirit of these visionary principles, my role as Chief of Staff is dedicated to empowering and enabling our staff to operate efficiently, serve our residents effectively, and actively contribute to the well-being and prosperity of our citizens. Together, we will navigate the challenges and opportunities of the future, embracing innovation and collaboration to build a vibrant and thriving community for all.





## New Haven-Adams Twp. Parks & Recreation

In the face of challenges reminiscent of those encountered in the private sector, our dedicated staff rose above staffing shortages, price hikes, and supply chain disruptions. Their resilience allowed us to deliver exceptional recreation experiences to our community.

Jury Pool, which operated from June 3rd to August 6th, faced staffing shortages leading to closures on Mondays, except for swimming lessons. Despite this, the pool provided 54 days of enjoyment, attracting a total attendance of 29,659 with an average of 549 visitors per day—a remarkable achievement and the fourth-highest daily average since reopening in 2011. Our Summer Craft Shed program thrived across three sites in 2023—Jury Park, Schnelker Park, and the Community Center Park. The latter two not only hosted the program but also offered free lunches provided by Learn Resource Center.

The New Haven Community Park witnessed high popularity, particularly at the splash pad and pickleball courts. The splash pad, initially scheduled to close on Labor Day, extended its operation until October 7th due to warm temperatures. The M3 Music, Market & Munchies event, held on Wednesday nights in July at Schnelker Park, saw record crowds. Despite one night being rained out, the rescheduled Kickoff to Fall on September 20th became our highest attended event.

Our motorcoach trips were a hit, with stops at Toledo's Stranahan Theatre, Greenfield Village, Put-In-Bay, Winona Lake, and more. We also collaborated with Diamond Tours for trips to Yellowstone National Park & Mt Rushmore, the Smokey Mountains/Pigeon Forge area, and the Ark Encounter. The Senior Christmas Party and Breakfast with Santa were festive highlights in December, with the latter being a successful fundraiser in partnership with the New Haven Masonic Lodge.

On December 1st, Park Superintendent Mike Clendenen retired after 15 years of dedicated service, preceded by 10 years as a park board commissioner. Nick Goranson, with 13 years of prior experience with the parks department, succeeded him as the new Park Superintendent.



# THANK

## OUR PARTNERS



**GREATER  
FORT WAYNE INC.**



**REGIONAL  
CHAMBER**  
of Northeast Indiana



**NEI** NORTHEAST  
INDIANA  
PIONEER STARTS **HERE**

## OUR SPONSORS

- API Construction Co.
- American Structurepoint Inc.
- Capstone
- CDT
- DLZ
- Hanning & Bean Enterprises, Inc.
- JPR (Jones Petrie Rafinski)
- Lancia Homes
- Norfolk Southern
- Parker Towing & Recovery
- Partners 1st
- SDI La Farga Copperworks
- Wessler Engineering

# You



## ELECTED OFFICIALS

### **Mayor**

Steve McMichael  
smcmichaele@NewHaven.IN.Gov  
260.748.7070

### **Clerk Treasurer**

Angela Hamrick  
ahamrick@NewHaven.IN.Gov  
260.748.7010

### **Council Member**

Matt Newbauer, 1st District  
mnewbauer@NewHaven.IN.Gov

### **Council Member**

Jeff Turner, 2nd District  
jturner@NewHaven.IN.Gov

### **Council Member**

Craig Dellinger, 3rd District  
cdellinger@NewHaven.IN.Gov

### **Council Member**

Mike Mowery, 4th District  
mmowery@NewHaven.IN.Gov

### **Council Member**

Amelia Gascoigne, 5th District  
agascoigne@NewHaven.IN.Gov

### **Council Member**

Bob Byrd, At-Large  
bbyrd@NewHaven.IN.Gov

### **Council Member**

Terry Werling, At-Large  
twerling@NewHaven.IN.Gov

## CITY DEPARTMENTS

### **Code Enforcement**

260.748.7060

### **Community & Economic Development**

260.748.7041

### **Engineering**

260.748.7030

### **Planning**

260.748.7040

### **Public Works**

260.748.7056

**\* IN CASE OF EMERGENCY CALL 911**

## PUBLIC SAFETY

**Fire** 260.493.7500

**EMS** 260.79.1235

**Police Non-Emergency** 260.748.7080

**Police Tip Line** 260.748.7099



## UTILITIES

### **AEP / I&M (Electric)**

800.311.4634

### **Paulding Putnam (Electric)**

800.686.2357

### **NIPSCO (Gas)**

800.464.7726

### **Republic Services (Trash & Recycle)**

800.876.9001

### **United Way Help Line**

211

### **Fort Wayne Water / Sewer Office**

260.427.1234

### **New Haven Water / Sewer Office**

260.748.7050

### **24HR. Water / Sewer Emergency**

260.414.9097

### **Utility Locate**

811



