



Community Newsletter - City of New Haven - March, 2018



NEW HAVEN
INDIANA

Terry
McDonald,
Mayor

Visit Our New Website www.newhaven.in.gov

The City of New Haven has a new website. It's important to note that we also have a new web address. By visiting www.newhaven.in.gov, you can now easily browse our website for meeting dates, agendas, minutes, download numerous forms and obtain other department information.

Whether you need to apply for a permit or report a code violation, you can access it all on our new website. If you want to review the city code, look at budget documents or access other public records, just click on our website. You can access other agencies by clicking on their links, and learn more about the variety of programs offered through the Parks and Recreation Department.

You can access online payments for various services such as paying your utility bill or registering and paying for classes and other programs through the Parks and Recreation Department. Take a moment and view our new community promotional videos on our new home page.

Please visit our new website at www.newhaven.in.gov to learn more information on city services, or to find out what's going on in your community.



NEW HAVEN SUBSCRIPTION EMS



The New Haven Subscription EMS **program is offered only once a year** and enrollment is now open through June 30, 2018. If you are currently a member, an invoice will be mailed directly to you for your renewal convenience. If you are not a member, please look for our mailer which will offer this subscription and give you a chance to protect you, your family, and your community. You can also download an application by visiting our website at www.newhaven.in.gov or by contacting Shawna at the New Haven EMS at 749-1235.

When you complete the application, please make sure you sign the form and mail it with your check or money order. Visa and MasterCard are also acceptable methods of payment.

Your application and \$55.00 payment must be received by June 30, 2018 when the membership drive ends. Be sure to look for your mailer in March along with more detailed information in the April issue of Insight.

For any questions about coverage or how to complete the application, please contact Shawna at the New Haven EMS at 749-1235.

CONTACT INFORMATION

City Court.....	748-7878
Clerk-Treasurer	748-7010
Code Enforcement.....	748-7060
Drug/Crime Tip Hotline.....	748-7099
Engineering.....	748-7030
EMS.....	749-1235
Fire.....	493-7500
Mayor's Office.....	748-7070
Parks.....	749-2212
Planning/Permits.....	748-7040
Police Non-Emergency.....	748-7080
Sewer/Water (24 Hr. Emergency).....	414-9097
Street Dept.....	748-7056
Utility Office.....	748-7050

ENGINEERING PROJECTS

Updates on current street resurfacing projects are available on our website at www.newhaven.in.gov



CITY HALL/BUSINESS HOURS

	Mon. - Thurs.	Friday
City Court	7:30a-4:00p	7:00a - 3:30p
Clerk-Treas.	7:00a-4:00p	7:00a - 3:30p
Engineering	7:00a-4:00p	7:00a - 3:30p
Mayor	7:30a-4:00p	7:00a - 3:30p
Utilities	7:00a-4:00p	7:00a - 3:30p
Street Dept.	7:00a-4:00p	7:00a - 3:30p
Planning Dept.	7:00a-4:00p	7:00a - 3:30p

UTILITY BILL - CREDIT CARD PAYMENTS

To pay your utility bill by phone with a credit card, please contact (866) 670-3036.

◆ Meetings at New Haven City Hall ◆
(Park Board Meets at the Community Center)

April

04/02	Park Board	6:00 p.m.
04/03	Board of Works	9:30 a.m.
04/10	City Council	7:00 p.m.
04/17	Board of Works	9:30 a.m.
04/17	Plan Commission	7:00 p.m.
04/18	BZA	7:00 p.m.
04/19	Fire/EMS	7:00 p.m.
04/24	City Council	7:00 p.m.

COUNCIL CORNER

by Steve McMichael
City Council President



Understanding City Utilities

A city ordinance requires that Council annually review the rate structure of our utilities. Although you receive only one bill, the city operates three distinct utilities - - Sanitary Sewer, Water and Stormwater. Many residents are customers of all 3 utilities, while some receive water or sewer from a different source. All residents are customers of the stormwater utility.

In addition to wholesale expenses for water and sewer (yes, we all pay to receive the water then to send it back to be treated), there are expenses in running the utility from equipment and facilities to salaries. One of the largest contributors to our wholesale sewer charge is the introduction of "clear" water into the sanitary sewer system. Clear water is rain or ground water that is introduced into the sanitary sewer system illegally and unnecessarily. The introduction of clear water into the system often happens through connections from downspouts or sump pumps. The result is that all ratepayers of the utility directly pay for these connections through higher sewer utility bills because the discharge is metered as it enters the Fort Wayne City Utilities facilities and we are billed for every gallon in the wastewater system. The clear water introduced into the system also can potentially cause basement backup problems for your neighbors. One sump pump during a rainy day can add as much water to the system as 24 average homes would add on a normal day.

These connections are illegal and cost you and your neighbors every month when you pay your sewer bill. The disconnection of all clear water sources is one easy way we can all save money every month on our utility bills. For more information, please contact Utility Superintendent, Dave Jones at New Haven Public Works at (260) 748-7056.

Do you have a question for City Council? You can always forward your questions to me at SMcMichael@newhaven.in.gov.

- Steve McMichael
City Council President

No Wipes Down the Pipes

Even if a product says it is "flushable" ...

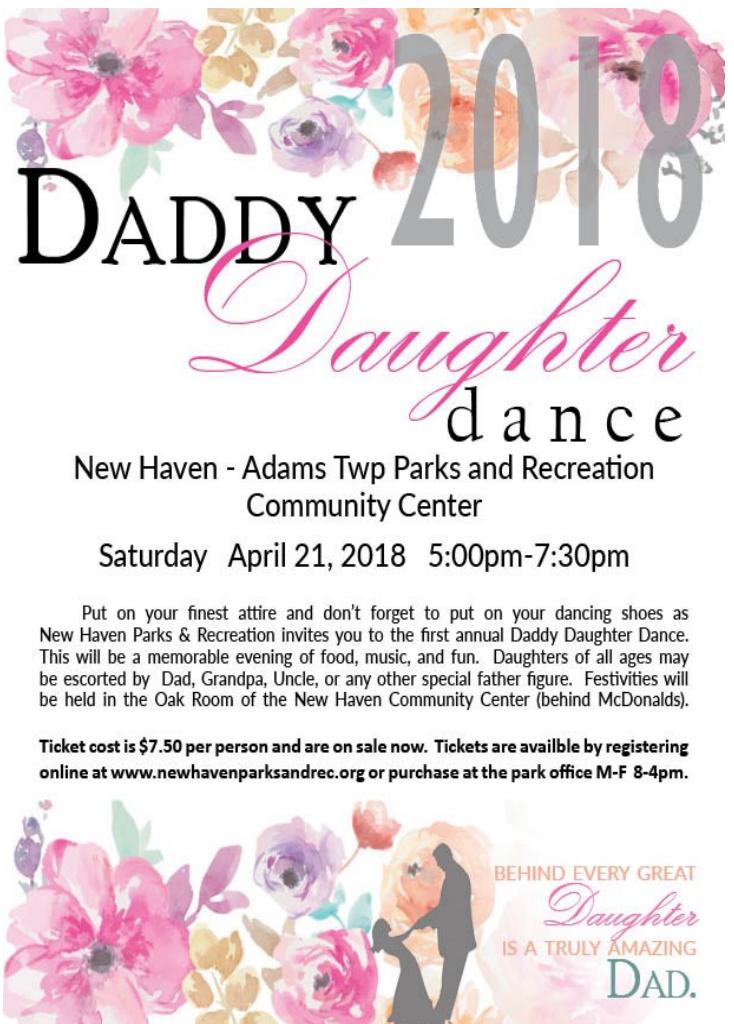
Unless it is toilet paper, it should not be flushed!

- Diapers (including cloth, cotton, disposable, or plastic)
- Flushable, disposable, cleaning, or baby wipes
- Paper towels, cloth towels, or any type of rag
- Feminine hygiene products
- Facial Tissues



Place the items listed above in a trash can

Putting these items down toilets may plug sewers and cause raw sewage to back up into YOUR HOME



Republic Services Reminder

Republic Services would like to remind residents to set your trash and/or recycling carts at the curb either the night before your pick up day or by 6:00 a.m. the morning of your pick up day to ensure your trash is collected on your assigned day of service. Trash and recycle carts must also be separated at least 3 feet apart so that the truck's electronic arm can lift and empty your cart. If you have any questions, please call Customer Service at 1-800-766-9001.

"I Love New Haven" Open House on City Improvements

March 22, 2018 7:00 p.m.

New Haven Community Center
7500 S.R. 930 East in Fort Wayne

Please mark your calendar and plan to attend so that we can gather more ideas. For more information on how you can get involved and offer community input, please contact Steve McMichael directly at (260) 602-6606 or email Steve at SMcMichael@newhaven.in.gov.